



## TERMS AND CONDITIONS

**Important notice: Your booking for the WYD 2008 in Sydney involves an agreement between you and those who provide the services. Please read all the information on this page since it sets out the conditions covering the travel and other services offered.**

### BOOKING AND PAYMENTS

Upon signing your registration form a deposit of 400\$ must be given. This deposit is non-refundable. The tour operator reserves the right to cancel your booking if payments are late and to charge the following cancellation fees.

	<u>Deadline</u>	<u>Amount</u>
1st Payment**	March 20, 2007	\$400.00
2 <sup>nd</sup> Payment	May 15, 2007	\$500.00
3rd Payment	September 25, 2007	\$ 900.00
4th Payment	November 27, 2007	\$ 900.00
5th Payment	February 5, 2008	\$ 600.00
Final Payment	April 8, 2008	BALANCE

### CANCELLATION FEES

If you intend to cancel, notify your tour leader immediately. Cancellation charges will apply based on the date the tour operator receives notice of cancellation.

From March 20 until May 15: \$400 penalty  
From May 15 until 90 Days of departure \$900  
Between 90 and 60 days prior to departure: 50% penalty  
Less than 60 days prior to departure: 100% non-refundable

**Changes :** 50\$ fee for any change of the passenger's name. Less than 60 days prior to departure, any change will be considered as a cancellation and the fees mentioned above will apply.

**Extension:** any extension request must be made over 90 days prior to departure. The extension request sheet must be filled by the tour leader. The extra fee from the airline will vary according to the date of return. Spiritous will charge a service fee of 50\$.

### INSURANCE

As a participant of the WYD 2008 with Spiritous you have a full insurance with the Blue Cross (medical, trip cancellation and luggage) included in your package. You must fill the exclusion form for pre-existing conditions and it is your responsibility to check-out the risks covered and other details included in your group contract. If you already have a personal insurance, you must provide a copy of it in order to get the appropriate credit.

### DOCUMENTATION

The passport is mandatory and must be valid for at least six months after the return date. Each passenger must provide two photocopies of its passport. The Australian visa will be provided free of charge by the airline for all Canadian citizens. Passengers who do not have their Canadian citizenship must contact the Australian information service for visas at 1-888-990-8888. In the event that the passenger does not possess the documentation required by the authorities, the carrier reserves the right to refuse passage.

### FLIGHTS AND CARRIERS

All flight times, flight itineraries and carriers are subject to change with or without prior notice. We recommend that you contact the airline within 24 hours of departure to confirm your departure time. Flight check-in opens three hours and closes 60 minutes prior to departure. The Tour Operator recommends that you check-in 3 hours prior to departure. The tour operator cannot be held responsible if you miss your flight or are denied boarding.

### BAGGAGE

Each person is entitled to two normal sized pieces of checked luggage. Weight restrictions vary between 20 and 32 kilos per person. We will advise you at least 30 days prior to departure of the exact restrictions of the airline.

### INCREASE IN COSTS

Unless otherwise specified, all prices are in Canadian dollars. The costs are dependent on fuel costs, rates of exchange, taxation and other factors. Should these costs increase, the Tour Operator reserves the right to increase the price.

### COMPLIANCE

The passenger agrees to comply with any reasonable instructions issued by the Tour Operator or its representative relating to the tour. In the case a passenger has a detrimental behavior towards other passengers or the suppliers and who persists in his behavior despite a formal notice from the supplier or one of his representative, the passenger will be expelled from the group and will have to assume all extra fees related to his behavior such as lodging, food and transportation.

### TOUR OPERATORS RESPONSIBILITY

The tour Operator makes arrangements with airlines, local tour operators, wholesalers, hotels, coach companies, and other independent parties to provide you with the travel services and other services you purchase. Although the Tour Operator takes great care in selecting these suppliers, the Tour Operator is unable and does not have any control over them and therefore cannot be responsible for their acts or omissions. The Tour Operator shall not be responsible for any loss, damage or injury, whether physical or mental, resulting from any delay, substitution of equipment, or any act, omission, negligence or commission of any party supplying any of the services or accommodation herein, its agents, servants, employees, subcontractors, or for any claims for such loss, damage, or injury, or from any cause that arises by reason of actions of parties other than the Tour Operator. No refunds or adjustments will be made for portions of the trip or attendant services not taken or used.